This Acceptable Use Policy Addendum ("AUP Addendum") forms part of the Adra Service Agreement ("Agreement") and applies to Subscriber's use of Trintech's Adra Service. Refer to the Agreement at https://www.trintech.com/terms-and-conditions/adra/ for any terms capitalized but not defined in this AUP Addendum. This AUP Addendum governs the Subscriber Data, and Subscriber's responsibilities for the use of the Services.

1. CONTENT RESTRICTIONS OF THE SERVICE

Trintech does not monitor the content of communications or the data that Subscriber may transmit through the Services and will not be responsible for such. Subscriber will use the Services for authorized purposes only, and in accordance with all applicable laws, regulations, and Trintech requirements. Subscriber will not post or upload any content or data which (a) is libelous, defamatory, obscene, pornographic, abusive, harassing or threatening; (b) violates the rights of others, such as data which infringes on any intellectual property rights or violates any right of privacy or publicity; or, (c) otherwise violates any applicable law.

Trintech may remove any violating content or data posted or transmitted through the Services, without notice to Subscriber. Trintech may suspend or terminate any User's access to the Services upon notice in the event Trintech reasonably determines that such User has violated the terms and conditions of this AUP Addendum.

2. USE RESTRICTIONS OF THE SERVICE

During the Term, Subscriber will not (a) use the Services for service bureau or time-sharing purposes or in any other way allow third parties to exploit the Services; (b) provide passwords or other log-in information of the Services to any third party; (c) share non-public features or content of the Services with any third party; (d) access the Services in order to build a competitive product or service, to build a product using similar ideas, features, functionality or graphics of the Services, or to copy any ideas, features, functions or graphics of the Services; or (e) engage in web scraping or data scraping on or related to the Services, including without limitation collection of information through any software that simulates human activity or any bot or web crawler.

In order to protect the security and safety of Trintech's cloud environment, Trintech may suspend Subscriber's access to the Services without notice upon reasonable belief that Subscriber is violating the content or use restrictions above, in addition to any other remedies Trintech may pursue by contract or by law.

Use of Robotic Process Automation ("RPA") Bots. Subscriber may use RPA bots to access the Service subject to the terms of this Agreement and the following conditions:
i.   Subscriber shall provide advance written notice to Trintech of any RPA bot usage and the RPA bot shall identify themselves using a special "User-Agent" HTTP header or "email address" where applicable;
ii.   Each Subscriber RPA bot accessing the Service shall be deemed a User under the Adra Service Agreement ("Agreement") and as specified in the applicable Order.
(iii) Trintech does not support and disclaims all responsibility for Subscriber´s use of RPA bots;
iv.   Subscriber shall provide feedback to Trintech concerning use of RPA bots where an API is not currently available through our Ideas Portal, https://adra.ideas.aha.io/, and only make use of the UI for RPA bots if an API is not available;
v.   Trintech reserves the right at its sole discretion and without advance notice to (a) throttle and/or deactivate RPA bot Users as a result of their impact on the performance of the Service; and/or (b) update the Service UI, with Trintech taking no responsibility' for any impact on your usage of RPA bots as a result; and

Use of Trintech APIs. If Subscriber wish to access, or make use of, Trintech APIs, Subscriber may do so by following the documentation and requirements established in Trintech's Developer Portal available at https://developer.adra.com/. This Portal may be updated from time-to-time.

3. SERVICE USE LIMITS

Subscriber will comply with the use limits for the Services as provided in the tables below.

The tables below show the maximum usage limits permitted per each Subscriber's unique Balancer, Task Manager, Matcher, and Accounts engagements:

BALANCER	
Type	**Max Limit**
Size per uploaded file	100 MB
Number of legal entities	150

Number of accounts in a period	20,000
Number of transactions per account in an import	1,000
Number of transactions per file in an import	10,000
Number of account roles assigned to a unique user	4,000
Number of account roles on an account	20
Number of active extra fields on transactions	15
Frequency of auto import of balances*	12 times per 24 hours

* If only accounts with balance changes are imported and/or the number of accounts in the import is less than 500, more frequent imports are allowed after confirmation from Trintech.

TASK MANAGER	
Type	**Max Limit**
Size per uploaded file	100 MB
Number of Task Templates in a single import file	5,000
Number of Extra Field values in a single import file	5,000
Total number of Task Templates in Library	7,500
Total number of Tasks on a single Task List	2,500
Total number of Task Lists copied simultaneously	50 Task Lists with max total of tasks in all 10,000 (200 per list in ex).
Total number of un-archived "List-Tasks" under "Tasks".	20,000
Number of open Tasks assigned to a single person	5,000
Total number of "Auto Recurring-Tasks" per month	1,000

MATCHER	
Type	**Max Limit**
Uploaded transactions per year across all reconciliation groups	100 million
Number of historic reconciled transaction in a single reconciliation group	10 million
Number of Extra Fields per Transaction	15
Number of Transactions in a single import file	100,000
Size per uploaded file	50 MB
Number of Legal Entities	150
Number of Reconciliation Groups	1,000
Number of Accounts across all Reconciliation Groups	3,000
Number of Reconciliation Groups in a single Legal Entity	200
Number of Accounts in a reconciliation group	20
Number of Matching Rules per reconciliation group*	30
Total number of reconciliation rules across all reconciliation groups	20,000
Number of unmatched items in a reconciliation group to be reconciled at once*	150,000

*When using Many to one or Many to Many matching rules where one of the sources has the "Required number of transactions" option ticked off, the Service will try different combinations within the grouped parameters and dates. Depending on the number of transactions within the group/date parameters and the number of transactions set to match, the number of possible combinations should not exceed 5.000.000. For

example, 250 items with the same date and reference where the number of transactions has been chosen as "3" has 2.5 million combinations. If matching rules are run that exceed 5.000.000 combinations, they may be restricted by the Service.

Note: Red values have not yet been officially tested as of now. However, PM/PO in agreement that Accounts should be able to handle these volumes based on previous experience, current customer usage and technical knowledge about the application.

ACCOUNTS	
Type	**Max Limit**
Uploaded transactions per year across all account groups (*1)	20 million
Uploaded transactions per year within *a single* account group (*1)	5 million
Number of historic reconciled transactions in a single account group (*1)	15 million
Number of Extra Fields per Transaction	10
Number of Transactions in a single import file	500,000
Size per uploaded file	100 MB
Number of Clients	150
Number of Account Groups	2000
Number of Accounts	5000
Number of Account Groups in a single Client	200
Number of Accounts in a reconciliation group	20
Visible transactions per page (*1)	50,000
Reconciliation rules per account group	30
Total number of reconciliation rules across all account groups	10,000
Number of reconciliation rules to be run at the same time in one go across all clients (*2)	1,000
Number of unmatched items in a reconciliation group to be reconciled at once	150,000

1 Max number of extra fields for this volume is 2 per transaction. Adding more is possible, but the Service may become slower when loading exceptions or matched items.

2 When using Many to one or Many to Many matching rules where one of the sources has the "Group Items" option ticked off, the software will try different combinations within the grouped parameters and dates. Depending on the number of transactions within the group/date parameters and the number of transactions that has been set to match, the number of possible combinations should not exceed 5.000.000. In example, 250 items with the same date and reference where the number of transactions has been chosen as "3" has 2.5 million combinations. If matching rules are run that exceed 5.000.000 combinations, they may be stopped by the system.

ANALYTICS API	
Type	**Max Limit**
Maximum amount of data synced per engagement per 24 hours	100 MB
Maximum API connections per 24 hours	8

END OF DOCUMENT